



COMMUNITY ACTION

WE ALL HAVE A
ROLE TO PLAY IN
FIGHTING POVERTY

Worcester Community
Action Council

2018 ANNUAL REPORT





A MESSAGE FROM OUR LEADERSHIP

"There are no problems we cannot solve together, and very few that we can solve by ourselves." – President Lyndon B. Johnson

Have you ever suffered an unanticipated job loss or sudden health crisis? Have you ever struggled to pay the minimum due on your credit card bill, or held two jobs just to pay the bills? Far too many households live just on the brink, a mere heartbeat away from financial hardship or poverty.

And while most everyone experiences bumps along the way, too often there are real barriers that present obstacles to success. There are public policies that create conditions for success; however, other policies have created obstacles to opportunity for many people, or allowed those obstacles to persist. Together we can – and must – work to strengthen programs that help people move to economic self-sufficiency, while we concurrently make changes to policies that trap people in the cycle of poverty.

We all have a role to play in fighting poverty.

Whether it is offering financial resources to support a program or service; calling or writing elected officials to seek state or federal support

for particular programs or budget line items, or sharing a story of one of the many individuals lifted up by anti-poverty efforts – your voice matters.

Worcester Community Action Council, Inc. is committed to helping first-time parents as they navigate the challenges of raising a newborn; imparting young children with early educational and literacy skills to establish a foundation for lifelong learning; helping at-risk teens and young adults develop skills to obtain employment or additional education; providing quality childcare to allow parents to find secure employment; and ensuring people with disabilities, seniors, veterans and others with limited income remain warm in their homes.

We thank you for your support and look forward to working together to continue to build a stronger community for us all.

With warm regards,

Jill C. Dagilis
Executive Director

Noreen Johnson Smith
Board Chair



Visit our homepage at
www.WCAC.net for our
Community Impact Video
containing additional interviews
with WCAC staff and clients.

BOARD OF DIRECTORS

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Karen Rucks

PROGRAM OUTCOMES

CHILDREN & FAMILIES

- Early Head Start Home Educators conducted 2,210 home visits for infants and toddlers, serving as a strong feeder for the Head Start program with many families remaining enrolled from a child's birth to age five.
- 108 children received Early Head Start programming, focusing on early developmental milestones, parenting support and education, as well as community referrals.
- Head Start served 228 preschoolers from 211 families during the 2017-2018 school year, 107 enrolled in full-day, 96 in a part-day program, allowing 129 parents to hold employment, with another 98 either in job training or school.
- 105 preschoolers 'graduated' from WCAC's Head Start program.
- Healthy Families of Southern Worcester County (HFSWC) provided 2,487 home visits to families promoting positive parenting choices and the prevention of child abuse and neglect to 86 first-time parents.
- 100 first-time parents participated in HFSWC parenting classes, resulting in improved parenting/caregiving skills.
- 48 HFSWC participants enrolled in an education or vocational skills program; 11 obtained a recognized credential, certificate or degree.
- HFSWC program was awarded the Children's Trust Healthy Families Massachusetts Training Award for providing staff professional development in diversity, substance abuse, immigration, housing, self-care, curriculum, social equity, mental health and much more.



105 PRESCHOOLERS
"GRADUATED" FROM HEAD START

WCAC HEAD START SERVED **228 PRESCHOOLERS** ALLOWING **129 PARENTS**
TO HOLD EMPLOYMENT



11,940
HOUSEHOLDS



OBTAINED
**FUEL
ASSISTANCE**
TOTALING
\$10,387,943

THE **APPLIANCE MANAGEMENT**
PROGRAM PROVIDED **819**
HOUSEHOLDS



WITH
ENERGY-EFFICIENT
REPLACEMENT
LIGHTBULBS AND
APPLIANCES

PROGRAM OUTCOMES

ENERGY ASSISTANCE

- WCAC's Low Income Home Energy Assistance Program (LIHEAP) processed 13,945 applications for fuel assistance, including 2,157 first-time applicants.
- 11,940 certified-eligible households obtained fuel assistance benefits totaling \$10,387,943 through LIHEAP and distributed via 74 local vendors and utilities.
- 42% of those households receiving fuel assistance were elderly; 15% were households with children under the age of six; 42% of households were

either self-employed or otherwise earning wages; 70% were receiving Social Security or Disability.

- Weatherization, insulation, heating system repairs/ replacement services were provided to 1,090 households, totaling over \$2.3 million in local investment.
- The Appliance Management Program (AMP) provided 819 households with efficient lightbulbs and appliances, such as refrigerators, freezers, washing machines, air conditioners and humidifiers while promoting money-saving energy education.



1,090
HOUSEHOLDS

RECEIVED

**WEATHERIZATION, INSULATION, OR HEATING
SYSTEM REPAIR/REPLACEMENT**



PROGRAM OUTCOMES

EDUCATION & EMPLOYMENT

- 316 youth received subsidized employment at 61 worksites with public/private partners through the 2018 Summer YouthWorks Jobs Program. 59 sites were in Worcester, two in Webster.
- 48 individuals enrolled in WCAC's HiSET and Career Pathways program; 18 obtained their high school equivalency certificate.
- 22 individuals enrolled in Certified Nursing Assistant training; 9 secured employment within the past year.
- WCAC provided supports (bus passes, cab vouchers, gas cards) to alleviate transportation barriers for 252 individuals.
- 68 individuals enrolled in Job Readiness Training through two anti-violence prevention programs; 53 secured employment placements.
- 21 chronically unemployed and homeless individuals enrolled in Job Readiness Training; 3 secured employment placements.



18 INDIVIDUALS
OBTAINED THEIR
**HIGH SCHOOL
EQUIVALENCY
CERTIFICATE**



53 INDIVIDUALS
SECURED EMPLOYMENT
THROUGH JOB READINESS
TRAINING



316 YOUTH RECEIVED
**SUBSIDIZED
EMPLOYMENT**
THROUGH YOUTHWORKS

PROGRAM OUTCOMES

EMERGENCY ASSISTANCE

- 2,452 fuel deliveries and utility payments were made to households facing no-heat emergencies, funded through generous private donations to WCAC's Emergency Fuel fund and in partnership with local fuel vendors.
- WCAC processed Supplemental Nutrition Assistance Program (SNAP) applications supporting 93 individuals and made referrals for emergency food assistance.

2,452
EMERGENCY
FUEL DELIVERIES
AND UTILITY
PAYMENTS
MADE



SNAP
APPLICATIONS
SUPPORTING
93 INDIVIDUALS
PROCESSED



THE BANK ON
COALITION
DISTRIBUTED OVER
5,000
REFERRAL CARDS

ASSET DEVELOPMENT

- The Bank On Worcester County initiative established a coalition of six local financial institutions – UniBank, Bay State Savings Bank, DCU, Fidelity, Commerce/Berkshire Bank, and Cornerstone Bank – to design and promote a checking account targeting unbanked or underbanked individuals.
- The Bank On coalition attended 12 events, providing 150 community organizations with information and distributing over 5,000 referral cards.
- 80 volunteers donated 1,652 hours to prepare income tax returns at no cost for 829 low-income households through WCAC's Volunteer Income Tax Assistance (VITA) program, including 65 served at a secondary site expanded in Southbridge.
- The two WCAC sites generated \$1.46 million in returns, among the more than \$3.59 million generated city-wide through the Worcester Tax Free Service Coalition.
- 506 individuals were provided with Financial Capability Skills Training.

80
VOLUNTEERS
DONATED 1,652 HOURS



TO PREPARE
829
INCOME
TAX RETURNS
AT NO COST

RESULTING IN
\$1.46
MILLION
IN RETURNS



BANK ON / VITA EXPANSION

FOR SOMEONE TRYING TO FIGURE OUT HOW TO PAY

THIS MONTH'S RENT, utilities, childcare, transportation costs and still have a little left over to buy food, the prospect of 'saving' money may be daunting. An estimated 6% of Worcester County residents don't have a bank account. Another 16% are considered 'underbanked', subject to high fees each time they utilize check cashing services to access their paychecks or pay bills. Over the course of a lifetime, such fees can amount to as much as an estimated \$40,000.

Recognizing the added burden this places on already vulnerable households, WCAC has made the integration of financial literacy a priority for all of its programs, highlighted in particular, by the establishment of **BankOn Worcester County** and the expansion of its **Volunteer Income Tax Assistance (VITA)** program.

BankOn Worcester County, supported by a grant from the Health Foundation of Central Massachusetts, is a creative approach to addressing poverty as a community health concern, resulting in a unified partnership of local government, non-profit organizations and banking institutions who are focused on increasing financial stability for low-to-moderate-income individuals and families through access to banking and financial education.

Over the past year, a coalition of six financial institutions – **UniBank, Bay State Savings Bank, DCU, Fidelity, Commerce/Berkshire Bank, and Cornerstone Bank** – have worked with WCAC to design and promote a checking account targeting unbanked or underbanked individuals, many of whom face barriers to banking due to prior banking history or mistrust of the banking industry. Features include an initial deposit of \$25 or less, reduced fees, and in some cases, the ability to establish an account when clients have been turned away in the past.

The VITA program utilizes IRS-trained volunteers to process income tax returns for low-to-moderate-income households at no cost. For the past 14 years, WCAC has participated in the **Worcester Free Tax Service Coalition**, generating millions of dollars in returns for thousands of households throughout the city. In 2018, WCAC's VITA site alone served 809 clients, generating \$1.46 million in returns. City-wide, the coalition served 2,120 clients and generated \$3.59 million dollars in returns.

Utilizing the free tax preparation services allows families to retain their full refund, and avoid typical preparation fees which can often cost hundreds of dollars.



Volunteers are trained specifically to look for tax credits the household may be eligible for, such as the Earned Income Tax Credit (EITC), Child Tax Credit (CTC) and other credits. Some households with children are eligible for tax refunds of over \$6,000.

Recognizing the immediate impact these returns can make for families struggling to make ends meet, WCAC, supported by a grant from the United Way of Southbridge, Sturbridge & Charlton, expanded the availability of VITA to the Southbridge area. First offering the services to families enrolled in the agency's Healthy Families of Southern Worcester County, Head Start, and Early Head Start programs, and then opening it to the general public, the expanded Southbridge VITA program served 65 clients, double the previous year.



FINDING A WAY FORWARD TOGETHER

ON FRIDAY, OCTOBER 5, 2018, WCAC HOSTED A COMMUNITY FORUM ON POVERTY featuring the presentation of a recent report by the Massachusetts Budget and Policy Center, “Obstacles on the Road to Opportunity: Finding a Way Forward.” The report found effective programs that help families to make ends meet such as the Earned Income Tax Credit, SNAP, fuel assistance, Head Start, and Social Security cut the number of people in Massachusetts living in poverty by almost half and reduce the number of children living in poverty by more than half. We were pleased to welcome Congressman Jim McGovern, who gave the keynote address, as well as many local and state elected officials, partner agencies, students

and community residents. A lively panel discussion focused on strategies and solutions to poverty right here in Central Massachusetts.

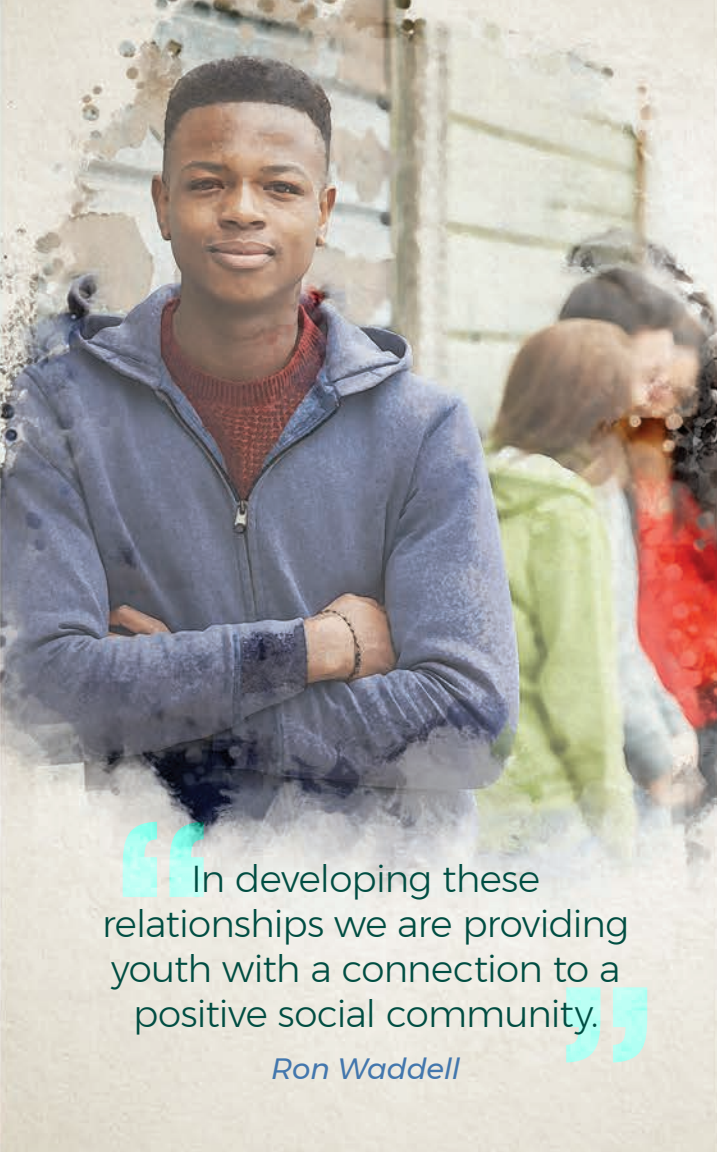
“The community needs to understand the reality and the importance of these programs,” said Congressman James P. McGovern. “These are all solvable problems – they are political conditions... that doesn’t mean partisan, it means we need to use the system and fight for the changes needed.”

WCAC will continue to work with our partners, speakers and attendees to move forward with strategies to help those in need in 2019 and beyond.

SPREADING THE WORD TO SPREAD WARMTH

IN AN EFFORT TO SPREAD THE WORD ABOUT THE LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP), most commonly referred to as fuel assistance, WCAC collaborated with our colleagues in community action throughout the state to create a unified message on 70 billboards throughout the Commonwealth. The billboards direct prospective clients to a collaborative website – HeatingHelpMA.org – which contains links to fuel assistance for every community in Massachusetts. The ‘You Work Hard. Heat is Expensive’ campaign resulted in an increase of almost 10% in first-time fuel applicants – ultimately helping to keep more people safe and warm.





“In developing these relationships we are providing youth with a connection to a positive social community.”

Ron Waddell

SAFE & SUCCESSFUL YOUTH INITIATIVE

THEIR CLIENTS HAVE BEEN PEGGED AS THE TOP 1- 2% MOST VIOLENT IN OUR COMMUNITY, and yet for Ron Waddell and Junito Ramos, the young men they work with are simply the top 1-2% in need of love. As case managers for the Safe and Successful Youth Initiative (SSYI) at WCAC, the two forge relationships with individuals many others have given up on.

Worcester is one of twelve cities in the Commonwealth to host an SSYI program, funded through the state's Office of Health & Human Services. The program targets males ages 17-24 who have either been victims or perpetrators of gun/knife violence and/or have a gang affiliation. WCAC was designated as the lead agency for the City's program in the spring of 2018.

“In developing these relationships we are providing youth with a connection to a positive social community,” Waddell says, noting “They don't join a gang for a bad purpose – they're looking for acceptance, loyalty, security, a sense of identity. Kinship is the intervention.” Working closely with the Worcester Police Department where many referrals come from, program participants are 42% less likely to recidivate as compared to non-participants.

Connecting our clients to educational and employment opportunities such as those available through WCAC's Job & Education Center is key in directing the youth towards a productive future. But it's so much more than a jobs program, Ron notes – “it's a life transformation program.”

The success of the program is getting noticed. On a recent site visit to Worcester, Glenn Daly, Director of the Office of Children Youth and Families, MA Executive Office of Health and Human Services noted, “It was an opportunity for us to see firsthand the impressive work you are all doing to support youth involved with SSYI. Your commitment and the relationships you have formed with the youth and with each other is evident and great to see.”



FEEDING OUR FUTURE

HEALTHY NUTRITION IS CRUCIAL FOR YOUNG CHILDREN'S IMMEDIATE SUCCESS, as well as for providing a solid ground for healthy growth and development throughout the course of their lifetime. Children enrolled in WCAC's Head Start program receive a nutritious breakfast, lunch and snack daily. While the agency is reimbursed a portion of the nutrition program's costs by the United States Department of Agriculture (USDA), a sizable expense to the agency remains. That burden has been lightened thanks to a \$57,000 grant from Fundación MAPFRE to support the nutrition program. The grant from Fundación MAPFRE will provide each of the 203 children enrolled in WCAC's Head Start program the equivalent of 89 daily breakfasts.

Nutrition is a cornerstone to the Head Start comprehensive curriculum which strengthens children's literacy and development skills. Meals are served family style so that teachers and staff can model table manners, sharing and social interaction lessons, as well as healthy nutrition.

"Early childhood learning programs are important to the development of our children," said Alfredo Castelo, Fundación MAPFRE's representative in the U.S. "Fundación MAPFRE is proud to support Head Start and help children in our local communities begin their day with a healthy meal."



FY2018 IN-KIND GOODS AND SERVICES

ACTION HEROES

Creedon and Company
Curry Printing
Troy B. Thompson Photography
Mechanics Hall

COAT DRIVE

AllCom Credit Union
Avalon Marlborough
Commerce Bank & Trust Company
National Grid
Jodi Rymer

HEAD START

4-Imprint
AA Transportation
Apple Tree Arts
Autism Learning Partners
Behavioral Concepts
Harrington Hospital
Jeffrey Canniff
Kennedy Donovan Center
Kerry Wormwood
Kid Zone Dental
Lakeshore Learning

Lamoureux, Pagano & Associates, Inc.
MA Department of Public Health
Point Breeze Restaurant
Portland Institute
Savers Bank
Smile Massachusetts
Southbridge Credit Union
Southbridge Public Schools
Spiridis Consulting
United Way of Central Massachusetts
United Way of Southbridge, Sturbridge, Charlton
You Inc. Worcester
You Inc. Southbridge

HEALTHY FAMILIES

Michele Byrnes
Nicole Croteau
Camille Diaz
Fallon Health
Harrington Hospital/Childbirth Education
Harrington Self Wellness Program

Jacob Edwards Library
Kennedy Donovan Center
Kids Zone Dental
Mike Lemovitz
New Hope, Inc.
Adrianna Ojeda
Page Chiropractic
Christine Penzone
Planned Parenthood
Jim Powers
Lisa Sullivan
South Bay Community Services
South Central WIC
South County Pediatrics
TriCommunity YMCA
Tufts Health Plan
Voices with Choices – You Inc.
Tiaona Winot
Your Life Matters

HOLIDAY HAPPENING AT HANOVER THEATRE

Creedon and Company
The Hanover Theatre for the Performing Arts
Worcester Business Development Corporation

JOB & EDUCATION CENTER

Addie Lee's Soul Food
Cooking Matters
Dress for Success Worcester
Future Focus Media
Glickman Kovago & Company
Group Benefit Strategies
MassEdCO, Inc.
Mastermans, LLP
Carol McGuirk
Polar Beverages
Quinsigamond Community College
Rutland Public Library
The Hanover Theatre for the Performing Arts

Troy Thompson
YWCA
UMass Memorial
UMass Memorial Medical School, Diversity and Equal Opportunity Office

AGENCY WIDE

Bowditch & Dewey, LLP
Family Services of Central Massachusetts
PENTA Communications, Inc.
VITA Volunteers

Special thanks to WCAC's Board of Directors and Head Start Policy Council for their time and commitment to the agency over the past year.



FY2018 ANNUAL APPEAL DONORS

SUPPORTING MEMBERS:

\$1 – \$99

Lawrence & Gloria Abramoff
Pedro Aponte
Rich & Wendy Ardizzone
Bank of America Charitable Foundation
Eric Batista
Robert Blackman
Craig Blais
Snjezana Bosnjak
Donna Bunker-Swanstrom
Elizabeth Campanale
Charles & Deborah Cary
Elice Chiapulis
Camille Diaz
Tom Dubay
Pamela M. Farley
Joshua Froimson
John & Kathleen Gagne
Melissa Hidalgo
Charla Hixson
Priscilla A. Holmes
Grazyna LaFrance
Thuha Le

Donna Lombardi
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Marcia & Michael Mills
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Tammy Parella
Yung Phan
Marjorie Purves
Michelle Ramirez
Janet Rivard
Gladys Rodriguez-Parker
Joyce Rowell
Karen Rucks
Pamela Turner
Judith Whittle
Jenna Wills
Angela Ziemski
In Honor of Jill Dagilis & Mary Knittle
In Honor of Noreen and John Smith
In Memory of Tom & James Petrella

FOUNDING MEMBERS:

\$100 – \$299

Frances Anthes
George Balko
Robert Branca
Lucille & Thomas Brennan
Christine Consolmagno
Melvin S. Cutler Charitable Foundation
The Honorable John J. Conte
Janelle Correa
Thomas J. Corrigan
Michael Crawford
Jane Cullen
Dix and Sarah Davis
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Ann L. Debiasio
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Glickman Kovago & Jacobs

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David & Rosalie Grenon
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Millbury Savings Bank
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Anthony Pini
Michelle Ramirez
Mary Lou Retelle
Dianne Schiavone

Peter R. Stanton
Susan Stone
Sheila & George Tetler
Evelyn Velez
Brian Westerlind
Worcester Credit Union
Leo Xarras
In memory of Richard Barakian
In Memory of Clark "Chuck" Burritt

CHAMPIONS:

\$300 – \$700

Kerry Brennan
Kathleen Dow
Christine Fant
Warner & Mary Fletcher
FLEXcon
Steven & Leona Joseph
Mike and Joyce Keegan
Mary & Robert Knittle
Olta Kodra
Cheryl & Joseph Lapriore
Susan Mailman & James Chapdelaine
Susan Mais
National Grid

Network for Good
Anne O'Brien
Jodi Rymer & Eric Goedken
Mr. & Mrs. Jonathan Sigel
William Van Dam
Unum
Judith Whittle
In Memory of Chuck Burritt

LEADERS: \$1,000+

Jill & Paul Dagilis
F.W. Madigan Company
United Way of Central Massachusetts



FY2018 PRIVATE GRANTS & DONATIONS

12TH ANNUAL ACTION HEROES CELEBRATION

AllCom Credit Union
Anna Maria College
Becker College
Berkshire Bank
Bollus Lynch, LLP
Bowditch & Dewey, LLP
Marybeth Campbell
Coghlin Services Fund
Community Networks Corporation
DCU
Dexter Russell
Eastern Bank
Eversource
Fraticeilli Oil Company, Inc.
Glickman Kovago & Jacobs
Guild of St. Agnes
Imperial Distributors
Mike & Joyce Keegan
Marsh & McLennan Agency
Mirick O'Connell Attorneys at Law
Mutual of America

National Grid
Polar Beverages
Reliant MSO, LLC
RSC Insurance Brokerage
University of Massachusetts Medical School
Unum
Webster Five
Whitney Bros. Oil, Corp.
Worcester Business Development Corporation/
Mercantile Center

HOLIDAY HAPPENING AT HANOVER THEATRE

Kerry Brennan
Marybeth Campbell
Allen & Galena Families
Noreen Johnson Smith
Worcester Center for Performing Arts

COAT DRIVE

TJX Foundation
Mark Petniunas

FUEL ASSISTANCE

Francisco Austriaco
Dr. Peter Bagley
James R. Buonomo & Paula Rowse Buonomo
Fund of Greater Worcester Community Foundation
Shawn Cody
Cornerstone Bank
Dr. Richard Ellison
Dr. Timothy Emhoff
Eversource
Michelle Fernald
Cindy French
Jennifer Gelinas
Dr. Bruce Greenberg
Mirick O'Connell Attorneys at Law
Dr. Stephen Heard
Luanne Hills
Dr. Richard Irwin
Dr. Craig Lilly
Gurudev Lotun
Mark Madison
MASSCAP
Anne M. Morrissey
Dr. Susanne Muehlschlegel

Dr. Marie Mullen
Reenu Nathan
National Grid
Judy Mae Ofori-Atta
Paulo Oliveira
Albert W. Rice Charitable Foundation
Jean Schneider
Dr. Bruce Simon
Dr. Nicholas Smyrios
Susan Tarrant
UniBank
United Way of Central Massachusetts
Dr. Matthias Walz

HEAD START

Randy & Donna Becker
Mary DeFeudis
The Duffy Family
Fundacion MAPFRE
Greater Worcester Community Foundation
Noreen Johnson Smith
National Grid Foundation
Remillard Family Foundation
Southbridge Credit Union

Webster Five Foundation
Town of Webster
In Memory of Florence Sullivan

HEALTHY FAMILIES

Eileen Aubuchon
Christ Memorial Episcopal Church
Hyde Charitable Foundation
Suzanne Kaitbenski
Page Chiropractic Health Center

JOB & EDUCATION CENTER

Bank of America Charitable Foundation
Capital One
Citizens' Credo Champion for Community Award – Laura Martinez
Ruth H. and Warren A. Ellsworth Foundation
Fallon Community Health Plan

Greater Worcester Community Foundation
Roman Catholic Bishop of Worcester
United Way of Central Massachusetts
Unum

VOLUNTEER INCOME TAX ASSISTANCE PROGRAM

MASSCAP
H&R Block Non-Profit Referral Program
United Way of Southbridge, Sturbridge, Charlton

UNRESTRICTED

The Fletcher Foundation
Massachusetts Bankers Association Charitable Foundation Inc.
Stoddard Charitable Trust
Unum

Every effort has been made to ensure the accuracy of these lists. Please let us know if we have made an error. Thank you.



FINANCIALS FY2018*

SOURCES OF FUNDS

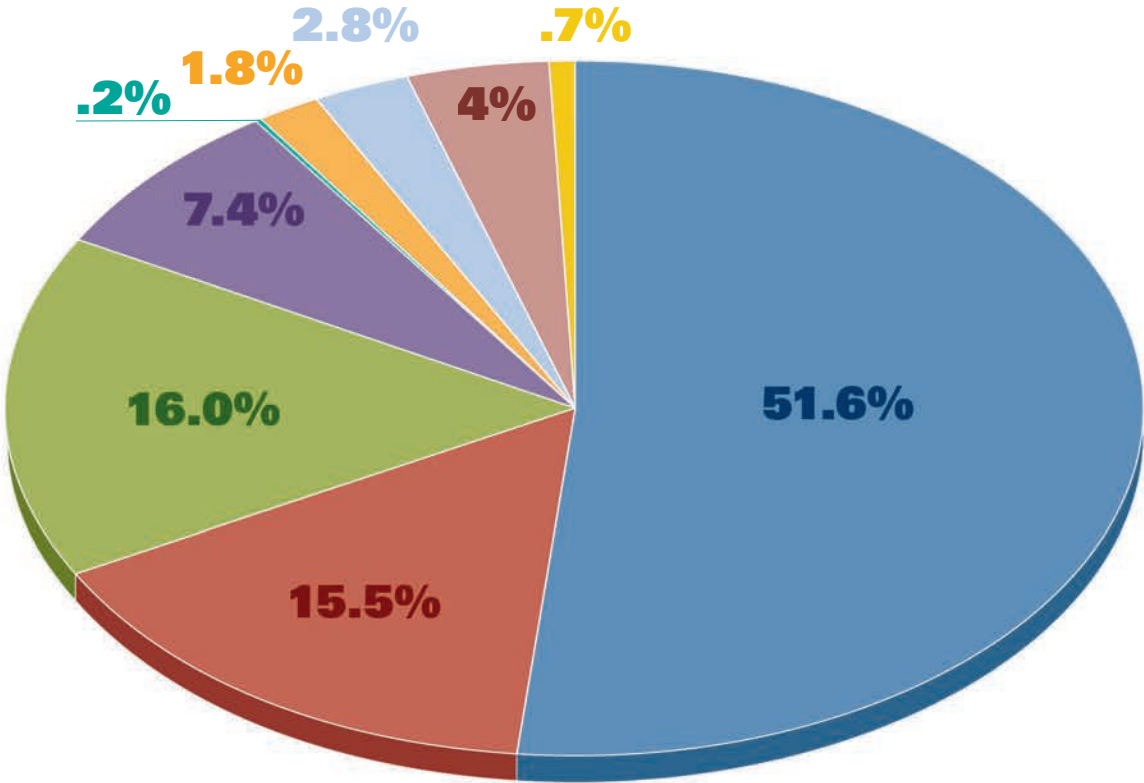
MA Dept. Housing & Community Dev.	\$13,235,570
Earned Revenue Fees	2,352,491
Federal Funding - Head Start	3,187,740
City of Worcester - Pass Thru Fed & State	896,346
In-Kind Contributions	788,375
The Children's Trust Fund	288,164
State Revenues - Other	325,017
MA Dept of Public Health	121,071
Corporate, Foundation & Private Grants	767,010
United Way	199,656
MA Dept. of Early Ed. & Care	187,267
MA Dept. of Education	157,319
Individual Donations	165,906
Local Government	34,710
Other Income	8,826
TOTAL SOURCES OF FUNDS	\$22,715,468

**Unaudited Financial Statement
WCAC's fiscal year is October 1 to September 30.*

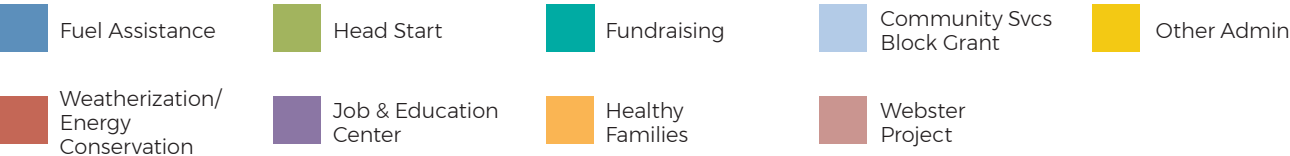
USE OF FUNDS

Fuel Assistance	\$11,729,680
Weatherization/Energy Conservation	3,512,663
Head Start	3,624,023
Job & Education Center	1,688,321
Fundraising	41,396
Healthy Families	409,684
Community Svcs Block Grant	625,161
Webster Project	916,386
Other Admin	168,154
TOTAL USE OF FUNDS	\$22,715,468

Serving the City of Worcester and 45 neighboring communities: Auburn, Blackstone, Boylston, Brimfield, Brookfield, Charlton, Clinton, Douglas, Dudley, East Brookfield, Hardwick, Holden, Holland, Hopedale, Hubbardston, Grafton, Leicester, Mendon, Milford, Millbury, Millville, Monson, New Braintree, North Brookfield, Northborough, Northbridge, Palmer, Oakham, Oxford, Paxton, Rutland, Shrewsbury, Southbridge, Spencer, Sterling, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, West Boylston, West Brookfield, and Westborough.



USE OF FUNDS





Worcester Community Action Council, Inc.

484 Main Street, Suite 200
Worcester, MA 01608

THE ANTIPOVERTY AGENCY FOR
CENTRAL MASSACHUSETTS

www.wcac.net

Phone 508.754.1176

Fax 508.754.0203



WORCESTER COMMUNITY ACTION COUNCIL INC.'S MISSION IS

“Helping people move to economic self-sufficiency through programs, partnerships, and advocacy.”