



Worcester
Community
Action Council

2017 ANNUAL REPORT

People Helping
People for a Stronger
Community





A MESSAGE FROM OUR LEADERSHIP

"What can change the world today is the same thing that has changed it in the past – an idea and the service of dedicated, committed individuals to that idea." – Sargent Shriver

How fortunate Worcester Community Action Council is to have such a dedicated team of employees and a dynamic Board of Directors, all committed to helping individuals and families move to economic self-sufficiency through programs, partnerships and advocacy.

Having undertaken a strategic planning process this past year, WCAC remains confident that while challenges related to poverty, income and economic opportunity continue, we are ready to face them head on.

As you browse through this annual report, please realize that it captures only a snapshot of the efforts made every day at WCAC to support our neighbors in need – helping first-time parents as they navigate the challenges of raising a newborn; imparting young children with early educational and literacy skills to establish a foundation for lifelong learning; helping at-risk teens and young adults develop skills to obtain employment or additional schooling;

providing quality childcare to allow parents to find secure employment; and ensuring people with disabilities, seniors, veterans and others with limited income remain warm in their homes.

We thank you for your support and look forward to working together to continue building a stronger community for us all.

With warm regards,

Jill C. Dagilis
Executive Director

Steven G. Joseph
Chairman of the Board

Special Thanks

On behalf of the Board of Directors and WCAC Staff, we offer a very special thanks to Steve Joseph, our out-going board chair. As a result of Steve's leadership, WCAC is strong, stable and responsive. The Board is diverse and active and we have maximized limited resources at every turn. We are grateful for your tireless efforts!



Visit our homepage at www.WCAC.net for our new **Community Impact Video** containing additional interviews with WCAC staff and clients.

BOARD OF DIRECTORS

Steven Joseph
Chairman

Noreen Johnson Smith
Vice Chairman

Brian Westerlind
Treasurer

Michael Keegan
Assistant Treasurer

Donald Xenos
Clerk

Leslie Baker
Assistant Clerk

Peter Martin

Dale Allen

Pedro Aponte

Eric Batista

Marybeth Campbell

Kathryn Crockett

Steven Desmarais

Tom Dubay

Eve Gilmore

Joanne Gravell

Barbara Haller

Olta Kodra

Donna Lombardi

Alejandro Mango

Radames Pagan

Gladys Rodriguez-Parker
Karen Rucks



PROGRAM OUTCOMES

Children & Families

- » Healthy Families of Southern Worcester County (HFSWC) provided 2,798 home visits to families promoting positive parenting choices and the prevention of child abuse and neglect to 94 first-time parents.
- » With the support of HFSWC, infants and toddlers obtained age-appropriate immunizations, medical and dental care, including 94 receiving direct medical care access; 24 direct dental care access; and 38 who were fully immunized by 2 years of age.
- » Head Start served 235 preschoolers from 219 families during the 2016-17 school year; 106 in full-day, 97 in a part-day program, which allowed 139 parents to hold employment and another 89 who were able to pursue school or job training.
- » Ninety-eight preschoolers 'graduated' from the agency's Head Start program and enrolled in Kindergarten, ready and eager to learn due to the 'head start' afforded them.
- » WCAC is proud of our highly credentialed Head Start teaching staff: three hold Master's degrees; 13 hold Bachelor's degrees and 8 hold Associate's degrees.
- » Classrooms were supported throughout the school year by 586 volunteers – 556 of whom were current or former Head Start parents.
- » Early Head Start Home Educators conducted 2,055 home visits for infants and toddlers, serving as a strong feeder program for Head Start with many families remaining enrolled from a child's birth to age 5.



98 PRESCHOOLERS
"GRADUATED"
FROM HEAD START



WCAC HEAD START
SERVED **235**
PRESCHOOLERS
ALLOWING **139** PARENTS
TO HOLD EMPLOYMENT

PROGRAM OUTCOMES

Energy Assistance

- » WCAC processed 14,048 applications for fuel assistance, including 1,971 first-time applicants
- » Low Income Home Energy Assistance Program (LIHEAP) provided 12,260 certified-eligible households with fuel assistance benefits totaling \$8,476,341, distributed via 73 local vendors and utilities.
- » 40% of those households receiving fuel assistance were seniors; 15% were households with children under the age of six; 43% of households were either self-employed or otherwise earning wages; 70% of applicants were receiving Social Security or Disability benefits.
- » Weatherization, insulation, heating system repairs/ replacement services were provided to 826 households, totaling over \$2.4 million in local investment.
- » The National Grid sponsored Appliance Management Program (AMP) provided 627 households with efficient replacement lightbulbs, refrigerators, freezers and power strips, while promoting money-saving energy education.



12,260
HOUSEHOLDS

**OBTAINED FUEL ASSISTANCE
TOTALING
\$8,476,341**

**THE APPLIANCE
MANAGEMENT
PROGRAM PROVIDED
627
HOUSEHOLDS**

WITH

**ENERGY-
EFFICIENT
REPLACEMENT
REFRIGERATORS,
LIGHTBULBS AND
POWER STRIPS**



**2,496
FUEL
DELIVERIES
AND UTILITY
PAYMENTS**

WERE MADE

**TO HOUSEHOLDS
FACING NO-HEAT
EMERGENCIES**

**826
HOUSEHOLDS**

RECEIVED

**WEATHERIZATION,
INSULATION, OR
HEATING SYSTEM
REPAIR/
REPLACEMENT**



PROGRAM OUTCOMES

Education & Employment

- » 30 youth completed the Job & Education Center's Work-Readiness program, learning valuable pre-employment skills such as writing and submitting a resume, along with post-employment skills such as workplace etiquette and a review of basic labor laws.
- » Utilizing a combination of public, private and state funding, 279 youth received subsidized employment at 56 worksites with public/private employment partners through the YouthWorks Summer Jobs Program.
- » 25 youth were hired for non-subsidized, permanent posts by their employer at the conclusion of the seven-week summer jobs program.
- » Despite seeing students with greater needs and lower academic levels, and facing ever increasing educational standards, WCAC instructional staff supported 13 youth in successfully achieving their High School Equivalency Certificate through the Project Excel and WINGS programs. Approximately 49 youth remain enrolled at varying levels of completion, working towards their HiSET and other work-readiness credentials.
- » 15 individuals are enrolled in the agency's Secure Jobs Program, which offers support and assistance in attaining living wages for homeless families.
- » 39 youth completed a jobs program through the Community Safety Initiative, with 5 securing employment.
- » Five young men participated in the Safe & Successful Youth Initiative and secured employment.
- » 18 youth either enrolled in college or completed a career pathway certificate program.
- » JEC hosts events each year to engage alumni, engage youth in leadership roles, and to develop relationships with employer partners. An estimated 200 alumni remain connected to WCAC services.

279 YOUTH
RECEIVED
SUBSIDIZED
EMPLOYMENT
THROUGH YOUTHWORKS



18 YOUTH
EITHER ENROLLED IN
COLLEGE OR COMPLETED
A CAREER PATHWAY
CERTIFICATE
PROGRAM



30 YOUTH
COMPLETED THE
WORK-READINESS
PROGRAM



PROGRAM OUTCOMES

Emergency Assistance

- » The agency processed 88 families' applications through the Supplemental Nutrition Assistance Program and made referrals for emergency food assistance.
- » 2,496 fuel deliveries and utility payments were made to households facing no-heat emergencies, funded through generous private donations to the agency's Emergency Fuel Fund and in partnership with local fuel vendors.

2,496
EMERGENCY
FUEL DELIVERIES AND
UTILITY PAYMENTS



88
FAMILIES'
FOOD ASSISTANCE
APPLICATIONS
PROCESSED



Asset Development

- » 30 volunteers donated 1,066 hours to prepare income tax returns at no cost for 793 low-income households, resulting in \$1,355,445 in returns.
- » City-wide through the Worcester Free Tax Service Coalition, a total of 1,965 households were served with a total of \$3.4 million returned to the local economy.



ON THE MOVE

IN SEPTEMBER, WCAC WELCOMED LIEUTENANT GOVERNOR KARYN POLITO, CONGRESSMAN JAMES P. MCGOVERN AND OTHER STATE AND LOCAL OFFICIALS for the announcement of public resources totaling \$1.1 million dollars to support its renovation of the former Webster senior center located at 116 School Street in order to relocate four of the agency's Head Start classrooms to Webster.

Lieutenant Governor Polito announced that WCAC was awarded \$600,000 from the Baker-Polito Administration's 2017 Early Education and Care Out-of-School Time (EOST) Capital Fund. WCAC was one of five agencies across the state selected to receive funding.

Congressman McGovern announced that \$500,000 in one-time capital funds were committed to the project through the federal Administration for Children and Families (ACF).

"We are thrilled to be receiving these important resources which will allow us to bring critical Head Start services back to a community where they are needed," said WCAC Executive Director Jill Dagilis. "This represents the culmination of several years of hard work to identify a site that addresses the needs of Webster's working families and their children. WCAC is indebted to the many generous

funders, public officials and other partners for helping to make this project possible."

In February 2015, WCAC was forced to evacuate its former Oxford, MA site due to a roof compromised by extreme winter weather. In the time since, the 87 children displaced by the loss of that site were relocated into three additional classrooms at the agency's Southbridge site. WCAC has bussed the children, primarily from Webster, to Southbridge at great inconvenience to the families and children served and at great cost to the organization.

In addition to the public funds secured to date, WCAC is working with MassDevelopment and undertaking a private fundraising campaign to raise the balance needed to support the estimated \$2.3 million-dollar project. A 2018 opening of the new classrooms is projected.



We are thrilled to be receiving these important resources which will allow us to bring critical Head Start services back to a community where they are needed.

WCAC Executive Director Jill Dagilis



HEROES IN ACTION

EVERY MAY, DURING COMMUNITY ACTION MONTH, WCAC HOSTS ITS ANNUAL ACTION HERO AWARDS CELEBRATION recognizing individuals and corporations who have gone above and beyond in supporting our mission of helping people reach economic self-sufficiency. Lieutenant Governor Karyn Polito was this year's keynote speaker. Among those honored this past spring was Charlton Oil – one of more than seventy local fuel or utility vendors we contract with to deliver fuel to Low Income Home Energy Assistance clients. During the winter of 2015-16, Charlton Oil delivered nearly \$400,000

worth of fuel to 579 low income clients. Additionally, they completed 318 service calls and replaced 88 inefficient or non-functioning heating systems. Beyond that work, Charlton Oil made many referrals to WCAC when they recognized prospective fuel clients who were struggling and were likely eligible for our fuel assistance and weatherization programs.

Our other 2017 Action Hero honorees included: the University of Massachusetts Medical Healthcare, Biodun Akande, and our own Head Start program celebrating 25 years of service.

STRATEGICALLY PLANNING

WORCESTER COMMUNITY ACTION COUNCIL RECENTLY COMPLETED A COMPREHENSIVE COMMUNITY ASSESSMENT AND STRATEGIC PLAN, which will guide the agency's programming, funding strategies and focus for the next three years. Initiated in July 2016, the strategic planning process included both community and internal assessments through surveys, focus groups and direct interviews with WCAC staff. Trends and themes emerged to reveal top needs: improved language access, transportation, child care, youth employment and financial literacy, as well as expanding the agency's leadership role to strengthen collaboration regarding poverty initiatives. WCAC remains committed to excellence, with best practices and accountability for all of our clients, programs, staff and stakeholders to ensure those in need receive valuable services that help them move to economic self-sufficiency. A copy of the strategic plan is now available on the agency's website, www.WCAC.net.



A HEAD START ON THE AMERICAN DREAM

WHEN RABIE IBRAHIM WAS GIVEN THE OPPORTUNITY TO IMMIGRATE TO THE UNITED STATES FROM HIS NATIVE EGYPT, HE FELT LIKE HE HAD WON THE LOTTERY.

A civil engineer by trade, he looked forward to increased opportunity and a brighter economic future in America. He secured his American citizenship and worked to learn the English language. Unsuccessful in finding employment within his field, he worked a myriad of jobs including several in the restaurant industry before settling in Southbridge with his wife, Amany Roman, to be near a church of their faith.

The couple was first referred to WCAC's Head Start program when their oldest daughter exhibited a speech delay. Eliora is now thriving in public kindergarten with dreams of becoming a dentist. Her younger sisters, 3-1/2 year old twins Eliaria and Elianna, are now enrolled in Head Start and doing well.

"Head Start has helped our daughters learn the language," Rabie said, noting he now often learns new words from them himself. "It has allowed them to learn and grow so they will be ready for school and not be behind." Additionally, Head Start has allowed Amany to attend classes at the New England Dental Assistant School, from where she recently received her license and will begin to pursue job

opportunities in that field. Knowing her children were well cared for gave her the freedom to pursue a career and set a strong example for her daughters.

Rabie recently took over ownership of Great Oak Pizza in Southbridge. And while the challenges of owning your own business and raising a young family are many, the couple remains optimistic that their hard work will pay off. And despite their struggles, both believe that they and their daughters face a brighter future here than amidst Egypt's poor economy and persistent religious persecution. "Here there is freedom," he says. "You have to work hard but there is freedom."

“Head Start has helped our daughters learn the language. It has allowed them to learn and grow so they will be ready for school and not be behind.”

Rabie Ibrahim

FUTURE FOCUSED

“I DON’T KNOW EXACTLY WHERE I’M GOING BUT I KNOW IT’S GOING TO BE AWESOME,”

says Selina Otero, 19, of Worcester, a graduate of WCAC’s WINGS HiSET program. She is now enrolled in Quinsigamond Community College’s Future Focus program – a one year supportive program that provides learners with the tools to succeed as they transfer into higher education. She plans to pursue a career as a pharmacist.

Selina fell off the traditional high school education track after relocating from Worcester to Florida with her mother to escape a very bad situation at home. Frustrated when school credits from Massachusetts wouldn’t carry over, she dropped out of school and moved to the south before

returning to Worcester to live with her sister. After several months of coaxing and prodding from WCAC staff, she finally enrolled at WCAC and completed her HiSET. “The staff really stayed on top of me with phone calls and emails to encourage me,” she recalls. “They were a very important part of the process. I would really encourage other youth to take advantage of this time, this place. If you don’t feel like high school is right for you, there is a second option. This is so much more than a ‘good enough’ diploma.”

“And for parents, I would encourage them to give their child an option – always push them to go to school but if it doesn’t work out know there is another choice. You can encourage them to come to WCAC,” Selina added.

“ This is so much more than a ‘good enough’ diploma. ”



2017 IN-KIND GOODS AND SERVICES

Coat Drive

Avalon Marlborough
Commerce Bank
National Grid
National Grid Customer
Care Outreach Team
Dianne Schiavone
Denise Wilhemi

Head Start

Apple Tree Arts
Avalon Marlborough
Bay Path Regional Vocational
Technical High School
Big Y Food, Inc.
Loda Blackmer
Bowditch & Dewey
Brittany Molloy
Mayra Callahan
Kiahna Carrasco-Torres
Daisy Carrion
Heriberto Cintron
Jennifer Cyr
Sarah Doiron
Melanie Dunlevy

Ellen Finelli
Kayla Gilleren
Hatch Early Childhood
Ashley Hickman
Lisa Hickman
Jitza Vazquez
Mary Jordan
Kennedy Donovan Center
Kids Zone Dental
Cassies Leslie
Meggan McDonald
Cynthia Nalia
Nova Armstrong
Vilmary Ortiz
Cristy Pena
Petco Foundation
Mary Lou Pope
Massachusetts Head Start
Association
Price Chopper Golub
Foundation
Simple Indulgence Day Spa
Southbridge Public Library
Southbridge Public Schools
Lisa Turner

Tyler Leveille
United Way of Southbridge,
Sturbridge, Charlton
Evelyn Velez
Lisa Wagner
WGBH
YOU Inc.
Alisha Zimmerman
Head Start Policy Council

Healthy Families

Department of Transitional
Assistance
Pam DiScipio
Ellen M. Ganley
Fallon Health
Harrington Hospital
Self-Wellness Program
Harrington Hospital/
Childbirth Education
Jacob Edwards Library
Kennedy Donovan Center
Kids Unlimited Services, Inc.
Learn Your Options
Terry McCormack
New Hope, Inc.

Jim Powers
Price Chopper
Jodi Rymer
South Bay Community
Services
South County Community
Partnership
South County Pediatrics
Southbridge Community
Connections
Southbridge Department of
Recreation
Deacon Bill Shea
Lisa Sullivan
Tri-Community YMCA
Tufts Health Plan
Voices with Choices –
YOU Inc.
WIC South Central
Your Life Matters

Job & Education Center

Addie Lee Soul Food
Citizens Bank

John L. Berger
Dani Chunga
Cooking Matters
Dress for Success Worcester
Tom Dubai
Future Focus Media Co-op
Gearbox Software
Guild of St. Agnes Childcare
Liberty Construction
Peter Martin
MassEdCO
Masterman's
Quinsigamond Community
College
Radames Pagan
Rutland Public Library
Table Talk Pies
Think Geek HQ
Troy B. Thompson
Photography
United States Marines
Unity
Worcester Probation Office
Robert Workman
YWCA

Agency-Wide

Charter Communications
The Hanover Theatre for the
Performing Arts
Music Worcester, Inc.
PENTA Communications,
Inc.
VITA Volunteers
Worcester Business
Development Corporation

Special thanks to WCAC's
Board of Directors for their
time and commitment to
the agency over the past
fiscal year.



FY2017 ANNUAL APPEAL DONORS

Supporting Members:

\$1 – \$99

Abbie Employee Enagment Fund
Gloria & Lawrence Abramoff
Carmen Altiery
Leslie Baker
Snjezana Bosnjak
Cakes By Heather
Elizabeth Campanale
MaryLou Doherty
Pamela Farley
Joshua Froimson
Eve Gilmore
Hassett & Donnelly, P.C.
Charla Hixson
Christina Howard
Christean Hughes
Grazyna LaFrance
Flavia Laza
Thuha Le
Rodney Lee
Barry & Laura Maloney
Jeannette Martinez
Rosanne Matulaitis
Marcia and Michael Mills
John Monfredo

Denise Morrell
Margaret E. O'Connor
Tammy Parella
Susan J. Perschbacher
In Memory of Thomas & James Petrella
Brenda Polleys
Marjorie H. Purves
Annette Rafferty
Janet Rivard
Gladys Rodriguez-Parker
Robert Scherer
Yvette Serrano
Cynthia St. Germain
Donna Bunker-Swanstrom
Pamela Turner
Maryann Whalen
Judith Whittle

Founding Members:

\$100 – \$299

Peter Bagley
Norman Bitsoli
Bob Blackman
Clark Burritt
Christine Consolmagno

Judge John Conte
James Cosgrove
In Memory of Connie Turner and Nora Donahue
Michael & Lynne Crawford
Katie Crockett
Dix and Sarah Davis
Camille Diaz
Kathleen Dow
Francis Ford & Shirley Doyle
EcoTec, Inc.
David Frechette
Ellen M. Ganley
Joanne Gravell
David & Rosalie Grenon
Barbara G. Haller
Maryanne M. Hammond
Dale Harger
Priscilla Holmes
Noreen Johnson Smith
Helen Kantor
Mark LaPan
Cheryl & Joseph Lapriore
Peter Martin
Mastermans, LLP
Donna McGrath

Steven McIntosh
Millbury Federal Credit Union
Millbury Savings Bank
Anne O'Brien
Carrick O'Brien
Winifred Octave
Michael J. O'Hara
Terra Oliveira
Lamoureux Pagano & Associates
David & Amy Peterson
Michelle Ramirez
Mary Louise Retelle
J. Robert Seder
Dayton Semerjian
Dorothea Simmons
William Smits
Susan Stone
George Tetler
Susan and Alan Tubman
Wanda Wachira

Champions: \$300 – \$500

Warner and Mary Fletcher
Kathleen Johnson
Steven & Leona Joseph
Mary & Robert Knittle

Susan Mailman & James Chapdelaine
The Guru Tax & Financial Service, Inc.
Deborah Penta
Mr. and Mrs. Jonathan Sigel
Unum Matching Gift Program

Leaders: \$501+

Kerry A. Brennan
Ann L. DeBiasio
Jill & Paul Dagilis
Christine Fant
National Grid
Michael & Joyce Keegan
Susan & Andrew Mais
William A. Van Dam
Judith Whittle



FY2017 PRIVATE GRANTS & DONATIONS

11th Annual Action Heroes Celebration

AllCom Credit Union
Anna Maria College
Bollus Lynch
Marybeth Campbell
Commerce Bank & Trust Company
Community Networks Corporation
Dexter-Russell
Fidelity Bank
Fratlicelli Oil Company, Inc.
Glickman Kovago & Company Inc.
Guild of St. Agnes
Imperial Distributors
Michael and Joyce Keegan
Mutual of America
National Grid
Polar Beverages
Quinsigamond Community College
Risk Strategies Company
UMass Memorial Healthcare
Unum
Webster Five
Worcester Business Development Corporation
Worcester State University

Holiday Happening at Hanover Theatre

Dale Allen, Meredith Galena & the 1421 Transformation Group
Kathleen Dow
Christine and Jeffrey Fant
Barbara G. Haller
Anne O'Brien
Carrick O'Brien
Worcester Center for Performing Arts

Coat Drive

Bay State Savings Charitable Foundation, Inc.
Mirick O'Connell Attorneys at Law
TJX Foundation
National Grid
United Way of Central MA – United4Good

Fuel Assistance

James R. Buonomo and Paula Rowse Buonomo Fund
Quinsigamond Village Clergy Association
Shawn Cody

Steven & Michele Desmarais
Southbridge Savings Bank
Richard Ellison
Dr. Timothy Emhoff
Michelle Fernald
Cindy French
Erin Guyette
Stephen Heard
Dr. Richard Irwin
Nancy Isabell
Adam Katz
Brenda Lasorsa
Craig Lilly
Gurudev Lotun
Dr. Mark Madison
Kathleen Menard
Mirick O'Connell
Susanne Muehlschlegel
Marie Mullen
National Grid
Steven Nordborg
Dr. Paulo Oliveira
Teresa Rincon
Ryan Shipe
Nicholas Smyrnios
Susan Starkey

Susan Tarrant
UniBank

Head Start

Children's Investment Fund C/O Community Economic Development Assistance Corporation
Greater Worcester Community Foundation
Janet Malser Humanities Trust
Southbridge Credit Union
Southbridge Cultural Council
Stop & Shop New England
Webster Five Foundation

Job & Education Center

Capital One
Tom Dubay
Public Health Solutions, LLC

Volunteer Income Tax Assistance Program

Cornerstone Bank
Southbridge Credit Union

YouthWorks

AbbVie Inc.
Bank of America Charitable Foundation
Fred Harris Daniels Foundation
Greater Worcester Community Foundation
NORESO
The Schwartz Charitable Foundation

Unrestricted

George I. Alden Trust
Melvin S. Cutler Charitable Foundation
The George F. and Sybil H. Fuller Foundation



Every effort has been made to ensure the accuracy of these lists. Please let us know if we have made an error. Thank you.



FINANCIALS 2017*

Sources of Funds

MA Department of Housing & Community Development	\$12,184,254
Earned Revenue Fees	2,414,372
Federal Funding – Direct	2,533,471
City of Worcester – Pass Through	849,370
In-Kind Contributions	592,307
The Children’s Trust Fund	298,146
State Revenues – Other	176,277
MA Department of Public Health	116,465
Corporate, Foundation & Private Grants	492,959
United Way	202,871
MA Department of Early Ed. & Care	166,754
MA Department of Education	153,612
Individual Donations	26,791
Local Government	11,033
Other Income	6,948

Total Sources of Funds \$20,225,630

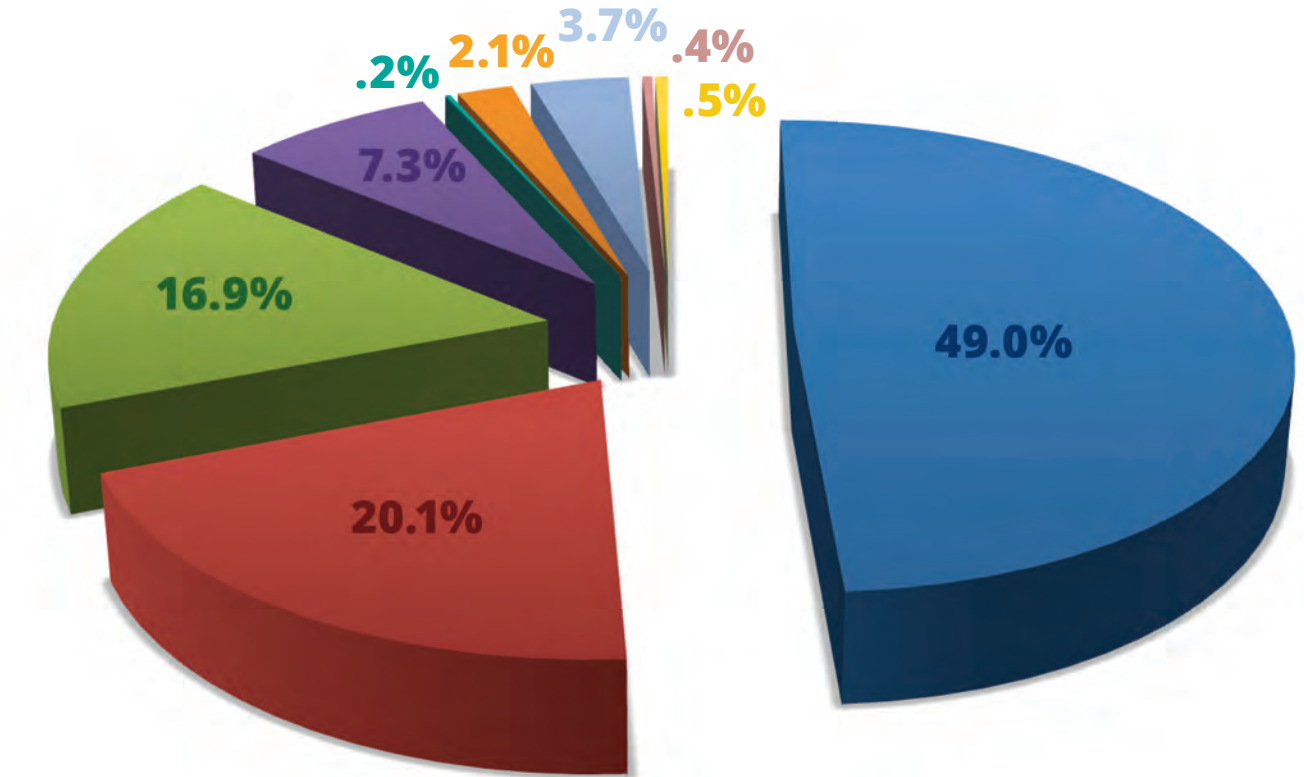
**Unaudited Financial Statement
WCAC’s fiscal year is October 1 to September 30.*

Use of Funds

Fuel Assistance	\$9,878,686
Weatherization/ Energy Conservation	4,041,288
Head Start	3,398,622
Job & Education Center	1,468,286
Fundraising	41,396
Healthy Families	415,638
Community Svcs Block Grant	736,121
Webster Project	74,728
Other Admin	94,913

Total Use of Funds **\$20,149,678**

Serving the City of Worcester and 45 neighboring communities:
Auburn, Blackstone, Boylston, Brimfield, Brookfield, Charlton,
Clinton, Douglas, Dudley, East Brookfield, Hardwick, Holden,
Holland, Hopedale, Hubbardston, Grafton, Leicester, Mendon,
Milford, Millbury, Millville, Monson, New Braintree, North
Brookfield, Northborough, Northbridge, Palmer, Oakham,
Oxford, Paxton, Rutland, Shrewsbury, Southbridge, Spencer,
Sterling, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren,
Webster, West Boylston, West Brookfield, and Westborough.



Use of Funds





Worcester Community Action Council, Inc.

Denholm Building
484 Main Street, Suite 200
Worcester, MA 01608

THE ANTIPOVERTY AGENCY FOR
CENTRAL MASSACHUSETTS

www.wcac.net
Phone 508.754.1176
Fax 508.754.0203



WORCESTER COMMUNITY ACTION COUNCIL INC.'S MISSION IS

**“Helping people move to economic
self-sufficiency through programs,
partnerships, and advocacy.”**